



Internal Privacy Policies regarding Protected Health Information

# HIPAA Policies

## Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability & Accountability Act of 1996 (“HIPAA”) is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. “HIPAA” provides penalties for covered entities that misuse personal health information.

## Uses and Disclosures

**Treatment.** Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

**Payment.** Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated.

**Health care operations.** Your health information may be used, as necessary, to support the day-to-day activities and management of Therapy Tree, LLC. For example, information on the services you received that may be used to support budgeting and financial reporting, and activities to evaluate and promote quality.

**Business Associates.** Your health information may be disclosed to our business associates, such as subcontractors, so they can perform the jobs we have asked them to do. To protect your health information, we require the business associate to appropriately safeguard your health information.



**Law enforcement.** Your health information may be disclosed to law enforcement agencies to support government audits and inspections, to facilitate law-enforcement investigations, and to comply with government-mandated reporting.

**Worker's Compensation.** Your health information may be disclosed to comply with worker's compensation laws and other similar programs that provide benefits for work-related injuries or illnesses.

Other uses and disclosures require your authorization. Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information, you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision to revoke your authorization.

## Individual Rights

You have certain rights under the federal privacy standards. These include:

- The right to request restrictions on the use and disclosure of your protected health information
- The right to receive confidential communications concerning your medical condition and treatment
- The right to inspect and copy your protected health information
- The right to amend or submit corrections to your protected health information
- The right to receive an accounting of how and to whom your protected health information has been disclosed
- The right to receive a printed copy of this notice

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices.

We also are required to abide by the privacy policies and practices that are outlined in this notice.

## Right to Revise Privacy Practices

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Upon request, we will provide you with the most recently revised notice on any office visit. The revised policies and practices will be applied to all protected health information we maintain.



## Requests to Inspect Protected Health Information

You may generally inspect or copy the protected health information that we maintain. As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting Therapy Tree, LLC. Your request will be reviewed and will generally be approved unless there are legal or medical reasons to deny the request.

Records will be kept in a secured, locked environment for 6 years. After 6 years, records will be destroyed by shredder.

## Complaints\Contact Person

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concerns to:

**Therapy Tree, LLC**  
**311 West Spring Street**  
**Fayetteville, AR 72701**

If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address.

You will not be penalized or otherwise retaliated against for filing a complaint.

You may also use the above name and address to contact us for further information concerning our privacy practices.

## Effective Date

This notice is effective on or after April 14, 2003.

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOUR CHILD MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

**Effective Date: April 14, 2003**

**Our Pledge Regarding Your Child's Privacy:**

We understand that medical information about your child and their health is personal. We are committed to protecting the confidentiality and privacy of your child's protected health information. We are required to abide by the terms of the notice currently in effect and when changes are made, a new Notice of Privacy Practice will be distributed.

**How We Will Use or Disclose Your Child's Health Information:**

Therapy Tree, LLC uses your child's protected health information for treatment, obtaining payment for treatment and conducting its healthcare operations. For example, Therapy Tree, LLC will use your child's medical information to perform requested consults or treatment services and provide your child's referring physicians with a report of our findings.

We may share your child's protected health information (PHI) with your insurance company, our billing department and collection agencies. We will only use or disclose your child's private health information in accordance with applicable state and federal laws. Therapy Tree may contact you to provide appointment reminders or information about treatment alternatives or other health related benefits.

Therapy Tree may use or disclose your child's protected health information without authorization for auditing purposes, public health purposes, and for emergency situations. For any other situation Therapy Tree's policy is to obtain your written authorization before disclosing your protected health information. Once authorization is obtained, you may later revoke that authorization to stop any future disclosure.

**Patient's Individual Rights:**

You have the right to request to receive, inspect, amend and request restrictions on certain uses and disclosures of protected health information (PHI). You also have the right to request in writing, an accounting of disclosures of your child's protected health information for reasons other than treatment, payment, or other healthcare operations.

You also may request in writing that Therapy Tree not use or disclose your child's protected health information for treatment, payment and administrative purposes when required by law or in an emergency situation. Therapy Tree will review the request on an individual basis, but we are not legally required to accept it.

**For More Information or to Report a Problem:**

If you believe that Therapy Tree may have violated your child's privacy rights, you may file a complaint with us. These complaints must be filed in writing on a form provided by our practice.

You may also file a written complaint with the Secretary of the Federal Department of Health and Human Services. There will be no retaliation for filing a complaint. For further information, you may contact our Office at 479-301-5754,

*I acknowledge receipt of Therapy Tree, LLC's Notice of Private Practices.*

\_\_\_\_\_  
Print Child's Name

\_\_\_\_\_  
Guardian's Signature

\_\_\_\_\_  
Date